



City of Murphy
206 N. Murphy Rd.
Murphy, TX 75094
(972) 468- 4000
www.murphytx.org

News Release

FOR IMMEDIATE RELEASE
February 24, 2021

Media Contact: Celso Martinez 972-623-8836

Residents urged to fill our damage assessment survey

MURPHY (February 24, 2021) Murphy's emergency management personnel are encouraging residents to report property damage related to this month's winter snowstorm on the Texas Division of Emergency Management's survey.

"This data can assist the state's emergency responders in assessing their response to this event, and in preparing for similar events in the future," said Murphy Fire Chief Del Albright. "The results of the survey can help us locally as well, giving us the ability to plan and prepare."

The survey is voluntary and does not replace any reporting to insurance companies. Results will be shared with the Federal Emergency Management Agency to make the case for federal disaster assistance for individuals or businesses, although the survey will not guarantee disaster relief assistance.

Gaining an understanding of the type and extent of damage can assist emergency response teams in putting together a plan of action in advance of similar weather events.

Available in English and Spanish, the survey can be taken at [Texas Individual Assistance Reporting Tool \(TIART\) \(arcgis.com\)](https://arcgis.com).

The survey asks for specific information on the location of the residence and includes questions regarding the extent of any damage. Digital photos may be added to the survey to help illustrate the damage.

Respondents should be able to complete the survey in less than 10 minutes.

At the same time, the City of Murphy is asking residents to complete a survey as well. The local survey, available by visiting the City of Murphy Facebook page, is designed to gauge the level of awareness of City efforts at communicating effectively with residents during the storm.

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ABOUT MURPHY -- Murphy is a fast-growing community located in Collin County. The population is approximately 20,010, generally characterized as highly educated with a median household income well above the state average. With more than 80 percent of the land developed, the community is dominated by single-family residences. City planners strive to preserve a family-oriented community with a strong sense of place. Money Magazine has dubbed Murphy as the 27th Best Place to Live in America for small cities, and D Magazine placed Murphy as the fifth best suburb in the 2014 list, where it has consistently ranked in the top 10.